## **Hierarchy for Grievance Purposes**

External Level
Department of Justice and Attorney General
·
Administrative Tribunal
•
Ombudsman / Office / Commissioner of Department (ie, Information)
<b>↓</b>
3 <sup>rd</sup> Party Arbitrator (External Conflict Resolution Agency)
Internal Level
IIILEITIAI LEVEI
Management Staffing Subcommittee (Emergency Formation Against Rogue Committee Members)
•
President of Management Committee
<b>↓</b>
<b>Executive and General Management Committee</b>
$\downarrow$
Centre Co-Ordinator
<b>↓</b>
Admin / Finance Officer
↓
Activity Leaders (Paid) and Other Staff / Internal 3 <sup>rd</sup> Party Arbitrators
<b>↓</b>
Volunteer Activity Leaders / External Professional Staff or Contractors
•
Volunteers
$\downarrow$
Clients / Visitors